

# Museum De Waag

## House rules

*The De Waag Museum stores, manages, preserves and exhibits the historical (art) collection of the municipality of Deventer. To ensure the correct performance of its tasks, the museum has laid down a number of house rules. We ask everyone to comply with these house rules.*

*If you have any questions about the visiting rules, please ask our staff.*

### **Access**

You must have a valid entrance ticket, which you will be required to present to our staff if required. Children under the age of 14 must at all times be accompanied by an adult.

### **Supervision of young people and groups**

Parents, companions and teachers are responsible and liable for the conduct of the children and/or group members they accompany.

### **Accessibility**

The exhibition areas and toilets can be reached by elevator. The use of scooters is prohibited in view of the limited space within the premises, but there are wheelchairs available free of charge. We strongly recommend that you reserve a wheelchair in advance. The museum also has folding stools available, for which you will not be charged. You can ask for one at the counter.

### **Pets**

Registered assistance dogs are welcome. All other pets are prohibited from entering the museum.

### **Luggage**

Luggage items such as large rucksacks, bags, umbrellas and selfie-sticks may cause unintentional damage and are therefore not allowed inside the exhibition areas. You can leave them in the unguarded wardrobe or in one of the free safe deposit boxes.

### **Food and drinks**

Visitors are prohibited from consuming their own drinks and food in the museum.

### **Taking photographs**

You are allowed to take photographs for private use, as long as you do not use a flashlight, tripod or selfie-stick. We kindly ask you to respect the privacy of other visitors and our staff.

### **Touching objects**

Objects are damaged each time they are touched, even if the damage is not always visible. It is therefore prohibited to touch objects, unless explicitly stated otherwise.

### **Guided tours**

The museum provides free of charge audio tours. We also offer various guided tours. Visitors are prohibited from providing guided tours without prior permission from the museum.

### **Security and safety**

The entire building has permanent camera surveillance. Instructions issued by our staff must be followed at all times.